

Dedicated Number Service Registration

Options for Payment

Direct Debit Bank Account and Credit Card.

Dedicated Number Prices

One Off Set Up Fee	\$50
Number Rental:	
Monthly	\$50 per month prepaid
12-month Commitment	\$360 per annum prepaid

Text Messaging Prices

Package	Per message
\$30 minimum	10 cents
\$750 minimum	9 cents
\$2,000 minimum	8 cents
\$5,000 minimum	7.5 cents

Messages do not time out. All costs include GST. Standard text messages can be up to 160 alpha-numeric characters in length. Longer messages can be sent, and additional per message charges apply.

Text Messaging Auto Topup Management

Your SMS balance is monitored daily, and when your available credit drops to \$20, your account is automatically topped-up by the nominated amount using your designated Credit Card or Direct Debit bank account.

Closing our Service

Your current balance less a cancellation fee of \$5 will be refunded by DFT directly into your nominated bank account.

Further information

ANNE-LOUISE UNDERWOOD

Email: anne-louise@woofsms.com.au

Landline: +61 7 3117 5118

Payment Form: Dedicated Number Service

Step 1: COMPLETE all details below – please print

Organisation Name

Address

..... Suburb Postcode

Contact Name Position

Email Tel Mob

Step 2: SELECT the services required

CHOOSE Dedicated Text-In Number Rental type

☐ Per Month: State number of months ____ ☐ 12-month Commitment: State number of years ____

NOMINATE Text Messaging Auto Topup amount if required

If you do not wish to activate an Auto Topup arrangement, you can add credit to your account from within your Online login.

☐ \$30 ☐ \$50 ☐ \$100 ☐ \$750 ☐ \$2,000 ☐ \$5,000 ☐ Other amount \$_____

Step 3: FINALISE payment details for ongoing prepaid amounts

- Direct Debit Bank Account Authorisation completed – 2 pages overleaf
- Credit Card details completed below

VISA MASTERCARD BANKCARD

Card Number/...../...../.....

Expiry Date/.....

Name on Card Signature

Step 4: Accept Terms and Conditions

I/We have read and understood the payment options outlined and agree to them. I/We request this Arrangement remain in force in accordance with the payment option selected until such time as I/we or Almani Enterprises Pty Ltd terminates our account.

Signature _____ Date _____

Position _____

Step 5: SCAN and EMAIL completed form to and we will contact you

DIRECT DEBIT REQUEST

Almani
ENTERPRISES PTY LTD
ATF AL Family Trust
ABN 27 855 350 902
PO Box 257
Scarborough QLD 4020
Australia
T 61 7 3117 5118
F 61 7 3305 0947
E info@almani.com.au
W www.almani.com.au

Request to establish Debit Authority within the Direct Debit System

Financial Institution Name:

Institution Address:

City, State and Postcode:

(to be completed by customer)

I/We

Customer Name(s) giving Direct Debit Request

Customer Residential Address

Postcode

Authorise **Almani Pty Ltd, ABN 27 855 350 902** with **User ID Number 344512** to arrange for funds to be debited from my/our account, held with the Financial Institution identified above, as described in The Schedule below.

Payment Details:

The payment is for: **Text messaging and/or Text-In Number Rental**

Identified by Reference Information:

(WoofSMS account number)

The Schedule

Details of account to be debited:

Account held in the name(s) of: _____

Financial Institution's BSB:

Account Number: _____

(Please check with your Financial Institution to ensure the account nominated will facilitate direct debiting. See attached Service Agreement Clause 5.

Direct Debit Request

Authorisation

I/We have read and understood the "Service Agreement" overleaf and acknowledge and agree to it.

I/We request this Arrangement remain in force in accordance with The Schedule described above and in compliance with the "Service Agreement" overleaf.

Customer(s) Signature: _____ Date: _____

Date: _____

DIRECT DEBIT REQUEST

Request to establish Debit Authority within the Direct Debit System

Service Agreement

1. **Almani Enterprises Pty Ltd** (the "Debit User") will debit the BSB/Account nominated in The Schedule of this Direct Debit Request as specified.
2. **Almani Enterprises Pty Ltd** will give not less than 14 days written notice to the customer should it propose to vary the arrangements of this Direct Debit Request.
3. The customer(s) may request **Almani Enterprises Pty Ltd** to defer or alter the payment amount specified in the Schedule of this Direct Debit Request. Requests authorising these changes may be made by phoning or written advice to **Almani Enterprises Pty Ltd**. Customer(s) may change the:
 - Due Date of Payment
 - Payment Amount
 - Frequency of Payment

Customer(s) wishing to vary the drawing account details specified in The Schedule of this Direct Debit Request must provide signed authority for such changes to be effected.
4. In compliance with the Industry's Direct Debit Claims Process, **Almani Enterprises Pty Ltd** will assist customer(s) disputing any payment amount drawn on the nominated BSB/Account in The Schedule of this Direct Debit Request. **Almani Enterprises Pty Ltd** will endeavour to resolve this matter within the Industry agreed timeframes. Customer(s) may visit any branch of their financial institution and complete a "Direct Debit System Claim Request" form to initiate the process.
5. **Almani Enterprises Pty Ltd** advises that some Financial Institution accounts do not facilitate direct debits and as such the customer(s) must check with their Financial Institution to ensure the account nominated in The Schedule of this Direct Debit Request enables direct debiting.
6. It is the customer(s) responsibility to ensure at all times there is sufficient cleared funds available, at the due date of the debit drawing, to enable payment from the BSB/Account as nominated in The Schedule of this Direct Debit Request.
7. **Almani Enterprises Pty Ltd** advises the debit drawing will be made on the agreed due date as nominated in The Schedule of this Direct Debit Request. When the due date is a closed business day **Almani Enterprises Pty Ltd** will initiate the debit drawing on the next open business date. Customer(s) may direct processing inquiries to their financial institution.

A closed business day is defined as any calendar day on which the customer(s) financial institution is not open for direct debit processing. That is

 - Weekends
 - Public Holiday - State
 - Public Holiday - National
8. Where an unpaid debit item is returned by the customer(s) financial institution, **Almani Enterprises Pty Ltd** will, apply an Outward Dishonor Fee of \$2.50 to the customer(s) account.
9. Customer(s) who wish to cancel this Direct Debit Request must notify **Almani Enterprises Pty Ltd** in writing not less than 7 days before the next scheduled debit drawing. This request may be directed to **Almani Enterprises Pty Ltd** or to a customer (s) financial institution.
10. **Almani Enterprises Pty Ltd** requests the customer(s) to direct all inquiries, disputes requests for payment changes or cancellation directly to them
11. **Almani Enterprises Pty Ltd** agrees to keep confidential all customer(s) records and account details contained in The Schedule of this Direct Debit Request unless authorised to release such information pursuant to a debit item dispute or similar event where the customer(s) has provided prior consent to do so.